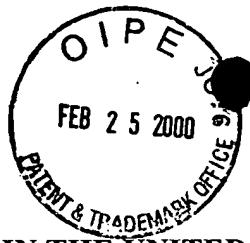


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PATENT

R. J.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Charles D. Lanier, et al.) Group Art Unit 3662
App. No. : 09/375,867)
Filed : August 17, 1999) I hereby certify that this correspondence and all marked
For : INTELLIGENT HELP) attachments are being deposited with the United States Postal
SYSTEM) Service as first-class mail in an envelope addressed to
Examiner : Unknown) Assistant Commissioner for Patents, Washington, D.C. 20231,
) on
) February 22, 2000
) (Date)
) *David N. Weiss*
) David N. Weiss, Reg. No. 41,371

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Enclosed is form PTO-1449 listing references that are also enclosed. This Information Disclosure Statement is being filed before the receipt of a first Office Action on the merits, and presumably no fee is required in accordance with 37 C.F.R. § 1.97(b)(3). If a first Office Action on the merits was mailed before the mailing date of this Statement, the Commissioner is authorized to charge the fee set forth in 37 C.F.R. § 1.17(p) to Deposit Account 11-1410. A duplicate copy of this Statement is enclosed for that purpose.

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Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: February 21, 2000

By: David
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